

**Deborah.Easterling**

238714

**From:** Deborah.Easterling  
**Sent:** Tuesday, August 28, 2012 11:41 AM  
**To:** 'Jon Dwyer'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Jon and Shelley Dwyer,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Jon Dwyer [<mailto:dwyers@comporium.net>]  
**Sent:** Monday, August 27, 2012 5:42 PM  
**To:** PSC\_Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

MAIL

\* Required Fields

Date: \* August 27, 2012

Letter of Protest  
in Docket 2012 - 177 - WS

Print

Email

**Protestant Information:**

Name \* Shelley A. Dwyer

Mailing Address \* 5012 Tara Tea Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-548-2741

E-mail dwyers@comporium.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a homeowner and customer of the Company (Tega Cay Water Services aka Utilities, Inc.).

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes such as us. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes. Also, the PSC must recognize that York County is the hardest hit County in SC due to the economic downturn.

The company could have circumvented the need for the extreme and excessive proposed rate hike had regular and routine maintenance been performed and long range capital improvements had been programmed properly. The bottom line is the proposed rate hike is not reasonable and will create a huge burden for the residents of Tega Cay. I hope that the Commissioners will reject the proposed increase and understand the residents cannot afford such an increase.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

No



\* Required Fields

Date: \* August 27, 2012

**Letter of Protest**  
**in Docket** 2012 - 177 - WS

**Print**

**Email**

**Protestant Information:**

Name \* Jon E. Dwyer

Mailing Address \* 5012 Tara Tea Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 803-548-2741

E-mail dwyers@comporium.net

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